

Novel Coronavirus (COVID-19) Update

March 16, 2020

As of March 10, the World Health Organization (WHO) has characterized the spread of COVID-19, the upper respiratory disease caused by a novel coronavirus, as a pandemic. As we and other healthcare facilities respond and prepare for the global health risk presented by COVID-19, our primary goal is to keep our patients and our staff safe, while continuing to fulfill our purpose as a healthcare company playing a role in the response to COVID-19.

PROTECTIVE MEASURES

We are adhering to the [CDC Guidance on Healthcare Facilities \(Link\)](#) to protect our patients and their families. Further, we are closely monitoring local changes at the state and local health departments which can be found at <https://www.naccho.org/membership/lhd-directory> for the most up to date changes we can make as healthcare providers. The Mantality team meets daily to review changes and implement any policy updates prior to any patient entering the facility. Rest assured that everything possible is being done proactively according to the guidelines provided.

SOCIAL DISTANCING

The social distancing recommendations by the CDC ([link](#)) are impacting the daily lives of everyone in our communities. This will have significant impact on flattening the [curve \(link\)](#) and vital to the long term impact on our communities. Although our patient population statistically are not a high risk patient population ([link](#)), it is the strict adherence to these measures that will protect the most vulnerable in our communities. Proper practices and adherence to these recommendations is being embraced in our facilities and encouraged in our patient population. Although our patient population statistically are not a [high risk patient population](#), it is the strict adherence to these measures that will protect the most vulnerable in our communities. Proper practices and adherence to these recommendations is being embraced in our facilities and encouraged in our patient population.

HOME TREATMENT AND TELEMEDICINE

The healthcare landscape is changing rapidly and many of those changes we feel will be permanent. The CDC has recommended Leveraging telemedicine technologies wherever possible (<https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/steps-to-prepare.html>) both to remove the strain of personnel and supplies within our healthcare system as well as support of the social distancing recommendations. Many of our clients already utilize Mantality Direct (www.mantalitydirect.com) to allow us to manage their care from remote. We encourage our patients who are not familiar with this program to learn more (www.mantalitydirect.com) today about this option.

TIME TO LEAD

Our clients are leaders and as such are highly visible. Our spouses, children, employees or coworkers, all look to leadership at times like this. For this reason, it is important that we all step into the role that is being asked of us

- Accept the role as a leader
- Stay Calm
- Gather facts
- Don't React - Respond

This situation is not bigger than us as individuals and certainly not as a collective. I encourage you to stay the course until this is over. If we main disciplined and focused, we will emerge from this stronger.

Kevin J Meuret
CEO - Mantality Health